



SuperOffice Customer Service

This document includes the detailed system requirements for SuperOffice Customer Service.

Web Server

Processor:	Intel® 3.0Ghz Dual or Quad Core (x86) or (x64) AMD™ 3.0Ghz Dual or Quad Core (x86) or (x64)
Memory:	3 GB
Operating system:	Microsoft Windows Server 2012 R2 Microsoft Windows Server 2012 Microsoft Windows Server 2008 R2 Microsoft Windows Server 2008 (32bit) or (64bit) Microsoft Windows Server 2003 (32bit) or (64bit) *
Network/Bandwidth:	The preferred bandwidth for the web servers should be 1 Mbit/sec for all installations up to 50 users. We estimate the individual user's bandwidth consumption to add up to an average of 20 Kbit/sec.
Internet Information Server:	Microsoft IIS 8.5 Microsoft IIS 8.0 Microsoft IIS 7.5 Microsoft IIS 7.0 Microsoft IIS 6.0
Requisites:	Microsoft .NET 3.5 and v.4.0 Local administrator rights (installation)

Note!

Actual requirements and product functionality may vary based on your system configuration and number of users

* There are performance issues with this version of the operating system, we strongly recommend upgrading to a newer version.

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Database

Vendors:	Microsoft Oracle
Database server(s):	Microsoft SQL Server 2012 (32 bit) or (64 bit) Microsoft SQL Server 2008 (32 bit) or (64 bit) Microsoft SQL Server 2005 (32 bit) or (64 bit) Oracle 12c Oracle 11g Oracle 10g

Note!

The SuperOffice database can run on existing database servers (stand-alone or clustered)

For detailed hardware requirements for the database servers, please read the requirements from the database vendors.

Client

Browser:	Internet Explorer 11 Internet Explorer 10 Internet Explorer 9 Internet Explorer 8 Chrome Win Firefox 20+ Win
Memory:	2 GB

Note!

SuperOffice Customer Service is a 100% web-based system. Access to the systems is only done using web browsers

Driven by a passion for customer relationship management, SuperOffice is one of Europe's leading suppliers of CRM solutions to the business to business market. Our software supports the individual user in achieving stronger sales, marketing and customer service productivity.

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