



SuperOffice Pocket CRM

This document includes the detailed system requirements for SuperOffice Pocket CRM.

Web Server

Processor:	Intel® 3.0Ghz Dual or Quad Core (x86) or (x64) AMD™ 3.0Ghz Dual or Quad Core (x86) or (x64)
Memory:	3 GB
Operating system:	Microsoft Windows Server 2012 R2 Microsoft Windows Server 2012 Microsoft Windows Server 2008 R2 Microsoft Windows Server 2008 (32bit) or (64bit) Microsoft Windows Server 2003 (32bit) or (64bit) *
Network/Bandwidth:	The preferred bandwidth for the web servers should be 1 Mbit/sec for all installations up to 50 users. We estimate the individual user's bandwidth consumption to add up to an average of 20 Kbit/sec.
Internet Information Server:	Microsoft IIS 8.5 Microsoft IIS 8.0 Microsoft IIS 7.5 Microsoft IIS 7.0 Microsoft IIS 6.0
Requisites:	Microsoft .NET 3.5 and v.4.0 Local administrator rights (installation)

Note!

For SuperOffice Integration Server, you need SuperOffice Sales & Marketing for Web. Please see separate system requirements for Web. Actual requirements and product functionality may vary based on your system configuration and number of users

* There are performance issues with this version of the operating system, we strongly recommend upgrading to a newer version.

Pocket CRM Server

Java:	Mobile Information Device Profile (MIDP) v2.0 Connected Limited Device Configuration (CLDC) v1.1
Operating system:	iPhone - Pocket client 7.2 (App Store) Google Android - Pocket client 7.2 (Google Play) Blackberry OS - Pocket client 7.1.6 Symbian S60 - Pocket client 7.1.6 Windows Mobile 6.1 - Pocket client 7.1.6
Resolution:	Minimum (320 x 480 pixels)
Keyboard:	Multitap (12 keys) QWERTY keyboard Soft keyboards (Touch phones)
Network: server.	Pocket CRM is an online application that needs a network from the mobile phone to the Pocket CRM All data traffic is compressed and designed to have minimum overhead to save bandwidth. Minimum bandwidth GPRS (114 kbp/s) Recommended bandwidth 3G (384 -> 2 Mbp/s)
Documents:	Office documents needs supported viewer software installed on device
Netserver:	It is recommended to use same Netserver version as 7.Web
IMAP:	Port 143 or 993 (SSL) must be open between the web and e-mail server.
SMTP:	Port 25 or 465 (SSL) must be open between the web and email server.

