# SuperOffice CRM
## Sales & Marketing Web

**This document includes the detailed system requirements for SuperOffice Sales & Marketing.**

## Web Server

| | |
|---|---|
| Processor: | Intel ® 3.0Ghz Dual or Quad Core (x86) or (x64)<br>AMD ™ 3.0Ghz Dual or Quad Core (x86) or (x64) |
| Memory: | 3 GB |
| Operating system: | Microsoft Windows Server 2012 R2<br>Microsoft Windows Server 2012<br>Microsoft Windows Server 2008 R2<br>Microsoft Windows Server 2008 (32bit) or (64bit)<br>Microsoft Windows Server 2003 (32bit) or (64bit)  * |
| Network/Brandwidt: | The preferred bandwidth for the web servers should be 1 Mbit/sec for all installations up to 50 users.<br>We estimate the individual user's bandwidth consumption to add up to average of 20 Kbit/sec. |
| Internet Information Server: | Microsoft IIS 8.5<br>Microsoft IIS 8.0<br>Microsoft IIS 7.5<br>Microsoft IIS 7.0<br>Microsoft IIS 6.0 |
| IMAP: | Port 143 or 993 (SSL) must be open between the web and e-mail server. |
| SMTP: | Port 25 or 465 (SSL) must be open between the web and email server. |
| Requisites: | Microsoft .NET 3.5 and v.4.0<br>Local administrator rights (installation) |

Note!
Actual requirements and product functionality may vary based on your system configuration and number of users.
Audience do not support remote web services and must use the web service installed with the product.
* There are performance issues with this version of the operating system, we strongly recommend upgrading to a newer version.

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## Database

| | |
|---|---|
| Vendors: | Microsoft<br>Oracle |
| Database server(s): | Microsoft SQL Server 2012 (32 bit) or (64 bit)<br>Microsoft SQL Server 2008 (32 bit) or (64 bit)<br>Microsoft SQL Server 2005 (32 bit) or (64 bit)<br>Oracle 12c<br>Oracle 11g<br>Oracle 10g |

Note!
The SuperOffice database can run on existing database servers (stand-alone or clustered)
For detailed hardware requirements for the database servers, please read the requirements from the database vendors.

## Client

| Browser | S&M web 7.5 / Netserver | 7.web Extensions (TrayApp) |
|---|---|---|
| Internet Explorer 11 | x | x |
| Internet Explorer 10 | x | x |
| Internet Explorer 9 | x | x |
| Internet Explorer 8 | x | x |
| Chrome Win | x | x |
| Firefox 20+ Win | x | x |
| FireFox Mac | x | x* |
| Safari Mac | x | x* |
| Memory: | 2 GB | |

Note!
SuperOffice Sales & Marketing  web will run on Mac, though with some limitations.
* Cross table reports not supported.

Driven by a passion for customer relationship management, SuperOffice is one of Europe's leading suppliers of CRM solutions to the business to business market. Our software supports the individual user in achieving stronger sales, marketing and customer service productivity.

**SuperOffice**®