



# SuperOffice CRM

## Sales & Marketing Win

This document includes the detailed system requirements for SuperOffice Sales & Marketing.

### Client

Processor:	Intel® 1.8Ghz (x86) or (x64) AMD™ 1.8Ghz (x86) or (x64)
Memory:	2 GB
Operating system:	Microsoft Windows 8/8.1 (32bit) or (64bit) Microsoft Windows 7 (32bit) or (64bit) Microsoft Windows Vista (32bit) or (64bit) Microsoft Windows XP SP3
Network:	TCP/IP-network with less than 10 ms response time
Database - Travel (offline):	Microsoft SQL Server 2008/2008 R2 Express * Microsoft SQL Server 2005 Express * Sybase 12 (Built-in)
Browser - Web panels:	Internet Explorer 11 Internet Explorer 10 Internet Explorer 9 Internet Explorer 8
Microsoft Office (x86 and x64):	Microsoft Office 2013 Microsoft Office 2010 Microsoft Office 2007 Microsoft Office 2003 SP3 (x86 only)
SuperOffice Mail Link:	Outlook 2013 Outlook 2010 Outlook 2007 Lotus Notes 7 Lotus Notes 8 Lotus Notes 9
SuperOffice Ribbons:	Microsoft Office 2013 Microsoft Office 2010 Microsoft Office 2007
Requisites installed by client installer:	Microsoft .NET v. 4.0 SP1 (as a web download) VSTO 2010 runtime (32bit or 64bit) for Ribbons on both Office 2007 / 2010 / 2013 Visual C++ 2010 runtime for x86 (version 10.0.40219.1) Reporter runtime (version 9.0.30729.17)

**Note!**

This especially applies when running SuperOffice in a Citrix and Terminal server environments where users share memory. Actual requirements and product functionality may vary based on your system configuration. Enable Clear Type Text on all clients running CRM 7 for the best user experience.

\* The computer generating the prototype must support the clients version of SQL Express.

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## Database

Vendors:	Microsoft Oracle
Database server(s):	Microsoft SQL Server 2012 (32 bit) or (64 bit) Microsoft SQL Server 2008 (32 bit) or (64 bit) Microsoft SQL Server 2005 (32 bit) or (64 bit) Oracle 12c Oracle 11g Oracle 10g

**Note!**

The SuperOffice database can run on existing database servers (stand-alone or clustered)

For detailed hardware requirements for the database servers, please read the requirements from the database vendors.

## Server

Server Operating System:	Microsoft Windows Server 2012 R2 Microsoft Windows Server 2012 Microsoft Windows Server 2008 R2 Microsoft Windows Server 2008 (32bit) or (64bit) Microsoft Windows Server 2003 (32bit) or (64bit)
Document Archive:	File share on a server to store documents and e-mails archived in SuperOffice
Protocol:	File share uses standard SMB port 445
Distribution:	All client files (MSI) are installed on the server along with the database configuration tool dbsetup.exe
Disk space:	250MB for clients files with all languages 1GB document archive*

**Note!**

The SuperOffice server is now only used for hosting the client files and document archive.

There will not be any SuperOffice installation on this server.

For SuperOffice Integration Server, you need SuperOffice Sales & Marketing for Web. Please see separate system requirements for Web.

\*The size of the document archive will vary depending on the amount of users and documents created from SuperOffice. Size the disk space according to your own business needs.

Driven by a passion for customer relationship management, SuperOffice is one of Europe's leading suppliers of CRM solutions to the business to business market. Our software supports the individual user in achieving stronger sales, marketing and customer service productivity.

[www.superoffice.com](http://www.superoffice.com)



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